# EMERGENCY COMMUNICATIONS OF SOUTHERN OREGON BOARD OF DIRECTORS MEETING MINUTES

# September 12, 2023 ECSO – 400 Pech Road, Central Point, OR

#### **AGENCY REPRESENTATIVES**

Jackson CountyNathan SicklerFire District #3Mike HusseyMedford Police DeptJustin IvensFire District #4Travis CrumeCity of AshlandTighe O'MearaMedford Fire DeptEric Thompson

City of Central Point Scott Logue

#### Other attendees

ECSO: Tim Doney, Jody Hathaway, Corey Nelson, Johnna Pellam, Chad Murders, Jeff McCamish

Chair: Scott Logue Call to Order: 3:00 pm Roll call, quorum confirmed

Mike Hussey moved to approve the July minutes with correction. Tighe O'Meara seconded. Motion passed.

## **ECSO STAFF REPORTS**

#### <u>Finance</u>

Jody Hathaway reviewed the financial packet for July/August 2023.

MOTION: Tighe O'Meara moved to approve the financial packet for July/August 2023.

Nathan Sickler seconded. The motion passed by unanimous roll call.

Total Expenditures of approved packet: \$958,473.60

#### **Director**

- Reviewed topics from the first meeting of the Finance Working Group
- Discussed past and upcoming state-level meetings with Emergency Mgmt and legislators regarding funding
- Discussed different outside agencies that might partner with ECSO on radio infrastructure towers. The Board agreed that such a partner agency should seek other financing if needed instead of relying on ECSO floating any funds.
- ECSO has passed their recent tri-annual LEDS audit
- Facility update: new landscaping company; roof and sprinkler repairs needed
- ECSO is working on ways to increase social media presence and engagement
- Update on staffing levels

## **Operations**

- Discussed aspects of new technologies for streaming video from callers to responders
- ECSO looking into changes to generic Medical calltype and the Overdose protocol

#### Information Technology

- Reviewed IT infrastructure upgrades
- SPIDR tech system ready to go active soon (system for automatic texting of customer feedback)
- Will be replacing dispatch workstations over next six months

## **ECSO STAFF REPORTS continued**

## **Performance**

- Reviewed call load statistics, all performance benchmarks being met except call answer time is 1% under passing mark.
- OAA recertification process will be in early 2024

# **OLD BUSINESS**

# **Radio Infrastructure Update**

- Reviewed construction status: Five sites should be completed by February 2024. Construction of other sites scheduled to start in May/June 2024
- ECSO will be meeting Motorola to discuss contract issues

#### CAD2CAD

 Signed contract to join Portland system; in final stages nearing implementation. ECSO's CAD specialist might become involved long term which could improve contract terms.

# **Two-Year Working Plan**

Reviewed final working plan.

MOTION: Mike Hussey moved to adopt the working plan as presented. Nathan Sickler seconded. The motion passed unanimously.

## **NEW BUSINESS**

# No new business

### **OTHER BUSINESS**

#### **Next ECSO Board Meeting**

Due to scheduling conflicts, the Board agreed to cancel the October meeting and look at alternate date in November.

# **ADJOURNMENT**

Having no further business, and hearing no public comment, the meeting adjourned at 4:12 pm. The next ECSO Board of Directors meeting will be on a date in November to be announced.

Respectfully submitted - Jeff McCamish, Recording Secretary