EMERGENCY COMMUNICATIONS OF SOUTHERN OREGON BOARD OF DIRECTORS MEETING MINUTES

March 14, 2023 ECSO – 400 Pech Road, Central Point, OR

AGENCY REPRESENTATIVES

Jackson County Nathan Sickler Fire District #3 absent

City of Ashland absent Medford Fire Dept absent

City of Phoenix Derek Bowker

Other attendees

ECSO: Tim Doney, Jody Hathaway, Kevin Harris, Corey Nelson, Johnna Pellam, Chad Murders, Jeff McCamish

Chair: Derek Bowker **Call to Order:** 2:57 pm Roll call, quorum confirmed

Justin Ivens moved to approve the January minutes. Nathan Sickler seconded. Motion passed.

ECSO STAFF REPORTS

Finance

Jody Hathaway reviewed the financial packet for February 2023.

MOTION: Greg Winfrey moved to approve the financial packet for February 2023.

Nathan Sickler seconded. The motion passed by unanimous roll call.

Total Expenditures of approved packet: \$700, 942.03

Director

Staffing

ECSO has ten telecommunicators in training: four just started, three are expected to be released in April, and three are at various other stages of training. Three candidates are in pre-hire evaluations.

Fire/Law QA

ECSO is still looking into options for Quality Assurance programs for Police and Fire dispatching (similar to existing Emergency Medical Dispatch questioning protocols.)

Training Supervisor

ECSO is still planning on future assignment of a supervisor position to coordinate all training (new hire, continuing education and outreach to user agencies.)

Technology Groups

ECSO is working with the technology groups formed by members of Police and Fire user agencies as they evaluate future needs that might interface with dispatch (tablets instead of toughbooks in vehicles, fire station alerting, etc.)

Operations

ECSO Disaster Pre-Planning

ECSO is working with Jackson County Emergency Management on a set of pre-arranged messages to be sent to user agencies in the event the ECSO facility is affected during a disaster ("evacuating to backup dispatch center", etc.) Test messages might be sent in the coming month.

Operations, continued

Rapid SOS

ECSO is already using Rapid SOS for more accurate location tracking of 911 calls. Other third-party vendors are providing additional data to the systems, which ECSO might implement in the future.

Information Technology

Windows 10 End-of-Life

Microsoft will end support for Windows 10 in October 2025. ECSO has been upgrading to Windows 11 on those computers that can run it. User agency MDCs that cannot run Windows 11 will need to be replaced before then. Windows 12 was just announced for release in 2024; ECSO IT will monitor its requirements.

CAD System Patch

A recent patch has caused some CAD instability; but ECSO IT is working on a resolution.

OLD BUSINESS

Radio Infrastructure Update

Jody Hathaway reviewed status of recently closed Invitation to Bid for tower sites construction; and ongoing discussions regarding other sites and potential partnering with other agencies.

CAD2CAD

Mid-April is still the anticipated go-live timeframe for activating CAD-sharing with Mercy Flights.

ECSO Financing Committee / Intergovernmental Council

Tim Doney has been talking with members of the ECSO Intergovernmental Council agencies for interest in both participating in a financing committee and resuming regular IGC meetings.

Strategic Planning

ECSO is looking into hiring a consultant for creating a short-term strategic plan (18 months to 2 years.)

NEW BUSINESS

There was no new business on the agenda for meeting; and no additional items were added.

ADJOURNMENT

Having no further business, and hearing no public comment, the meeting adjourned at 3:31 pm. The next ECSO Board of Directors meeting will be on Tuesday, April 11, 2023 unless otherwise announced.

Respectfully submitted - Jeff McCamish, Recording Secretary