

**EMERGENCY COMMUNICATIONS OF SOUTHERN OREGON  
BOARD OF DIRECTORS  
MEETING MINUTES**

**August 16, 2022**

**ECSO – 400 Pech Road, Central Point, OR**

**AGENCY REPRESENTATIVES**

Jackson County	<i>absent</i>	Fire District #3	Robert Horton
Medford Police Dept	Justin Ivens, Trevor Arnold	Fire District #4	Greg Winfrey
City of Ashland	Tighe O’Meara	Medford Fire Dept	Eric Thompson
City of Phoenix	Derek Bowker		

**Other attendees**

ECSO: Margie Moulin, Jody Hathaway, Kevin Harris, Corey Nelson, Johnna Pellam, Jeff McCamish

---

**Chair:** Robert Horton      **Call to Order:** 3:00 pm      Roll call, quorum confirmed

Tighe O’Meara moved to approve the May minutes. Greg Winfrey seconded. Motion passed.

**FINANCIAL REPORT**

Jody Hathaway reviewed the financial packet for June and July 2022.

**MOTION:** Eric Thompson moved to approve the financial packet for June and July 2022.  
Derek Bowker seconded. The motion passed by unanimous roll call.  
**Total Expenditures of approved packet: \$1,348,357.64**

**DIRECTOR’S REPORT**

**ECSO Awards and Certifications**

Oregon APCO’s Manager of the Year award is going to ECSO Operations Manager Kevin Harris; and ECSO’s Training program has received P33 certification from APCO.

**ECSO Call Volume**

The phone tree on the non-emergency line is rerouting approximately 1,000 calls per month, reducing call volume burden on dispatch. The auto-callback system for abandoned 911 calls is also active, further reducing workload.

**988 Suicide Prevention Hotline**

New hotline went live on July 16<sup>th</sup>; no noticeable impact yet of calls being transferred into 911 system. Statewide administrative rules are still in draft; and Director Moulin is still monitoring for issues that affect 911 centers (such as need to stay on line with a caller until a counselor is available; which is some areas could be hours.)

**NextGen 911**

Work proceeds on preparing for future integrated technology, such as transferring video seamlessly from 911 callers to field units with true end-to-end operability. Template documentation exists for use with future RFPs, etc.

## DIRECTOR'S REPORT (continued)

### **AT&T Oregon**

AT&T announced implementation of better phone-location capabilities, such as sending device-based location data to 911, as well as including altitude (z-axis) for text-to-911.

## OLD BUSINESS

### **ECSO Director Recruitment Update**

The Director recruitment committee updated the Board.

### **FireView**

ECSO IT Manager Corey Nelson discussed security issues regarding allowing a spreading number of field personnel access to the FireView application. ECSO has received requests from non-user-agencies in other counties to be given access to view the data.

**MOTION: Tighe O'Meara moved to authorize Kevin Harris to engage with the Grants Pass fire chiefs regarding access to ECSO's FireView application. Eric Thompson seconded.**

**Robert Horton proposed amending the motion to allow Kevin Harris discretion in the matter, with the intent being command staff access to FireView; and that if any problems arise he will bring them back to the Board. There were no objections to the amendment.**

**The motion passed.**

## EXECUTIVE SESSION

Entered Executive Session under ORS 192.660(2)(d) at 3:35 pm and exited concurrent with adjournment at 3:58 pm.

## NEW BUSINESS

No new business this meeting.

## ADJOURNMENT

Having no further business, and hearing no public comment, the meeting adjourned at 3:58 pm. The next ECSO Board of Directors meeting will be on Tuesday, August 30, 2022 unless otherwise announced (July meeting canceled.)

Respectfully submitted - Jeff McCamish, Recording Secretary